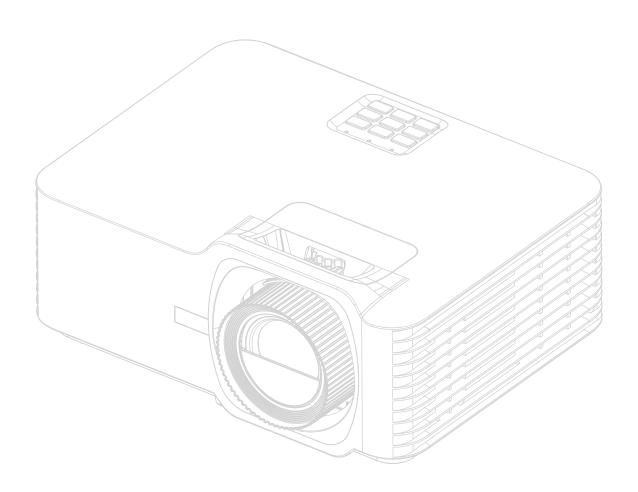


V704K

Projector User Guide



IMPORTANT: Please read this User Guide to obtain important information on installing and using your product in a safe manner, as well as registering your product for future service. Warranty information contained in this User Guide will describe your limited coverage from ViewSonic® Corporation, which is also found on our web site at http://www.viewsonic.com in English, or in specific languages using the Regional selection box on our website.

Model No. VS19895 P/N: V704K

Thank you for choosing ViewSonic®

As a world-leading provider of visual solutions, ViewSonic® is dedicated to exceeding the world's expectations for technological evolution, innovation, and simplicity. At ViewSonic®, we believe that our products have the potential to make a positive impact in the world, and we are confident that the ViewSonic® product you have chosen will serve you well.

Once again, thank you for choosing ViewSonic®!

Safety Precautions

Please read the following **Safety Precautions** before you start using the projector.

- Keep this user guide in a safe place for later reference.
- Read all warnings and follow all instructions.
- Allow at least 20" (50 cm) clearance around the projector to ensure proper ventilation.
- Place the projector in a well-ventilated area. Do not place anything on the projector that prevents heat dissipation.
- Do not place the projector on an uneven or unstable surface. The projector may fall over, causing personal injury or projector malfunction.
- Do not look straight at the projector lens during operation. The intense light beam may damage your eyes.
- Always open the lens shutter or remove the lens cap when the projector lamp is on.
- Do not block the projection lens with any objects when the projector is under operation as this could cause objects to become heated and deformed or even cause a fire.
- Do not attempt to disassemble the projector. There are dangerous high voltages inside which may cause death if you should come into contact with live parts.
- When moving the projector, be careful not to drop or bump the projector on anything.
- Do not place any heavy objects on the projector or connection cables.
- Avoid exposing the projector to direct sunlight or other sources of sustained heat. Do not install near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that may increase the temperature of the projector to dangerous levels.
- Do not place liquids near or on the projector. Liquids spilled into the projector may cause it to fail. If the projector does become wet, disconnect it from the power supply and call your local service center to have the projector serviced.
- When the projector is under operation, you may sense some heated air and odor from its ventilation grill. It is a normal operation and not a defect.
- Do not attempt to circumvent the safety provisions of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide and third blade are provided for your safety. If the plug does not fit into your outlet, obtain an adapter and do not attempt to force the plug into the outlet.

- When connecting to a power outlet, DO NOT remove the grounding prong. Please ensure grounding prongs are NEVER REMOVED.
- Protect the power cord from being treaded upon or pinched, particularly at the plug, and at the point where it emerges from the projector.
- In some countries, the voltage is NOT stable. This projector is designed to operate safely within a voltage between 100 to 240 volts DC, but could fail if power cuts or surges of ±10 volts occur. In areas where voltage may fluctuate or cut out, it is recommended that you connect your projector through a power stabilizer, surge protector, or uninterruptable power supply (UPS).
- If smoke, an abnormal noise, or a strange odor is present, immediately switch the projector off and call your dealer or ViewSonic[®]. It is dangerous to continue using the projector.
- Use only attachments/accessories specified by the manufacturer.
- Disconnect the power cord from the DC outlet if the projector is not being used for a long period of time.
- Refer all servicing to qualified service personnel.



CAUTION: Possibly hazardous optical radiation is emitted from this product. As with any bright light source, do not stare into the beam, RG2 IEC 62471-5:2015. Additional warning against eye exposure for close exposures less than 1 m.

Safety Precautions - Ceiling Mounting

Please read the following **Safety Precautions** before you start using the projector.

If you intend to mount the projector on the ceiling, it is strongly recommended that you use a proper fitting projector ceiling mount kit and that you ensure it is securely and safely installed.

If you use an inappropriate projector ceiling mount kit, there is a safety risk that the projector may fall from the ceiling due to an improper attachment through the use of the wrong gauge or length screws.

Laser Caution

This product belongs to CLASS I laser product and complies with IEC 60825-1:2014, EN 60825-1:2014/A11:2021, EN 50689:2021.

IEC 60825-1:2014, EN 60825-1:2014+A11:2021, EN 50689:2021 CLASS 1 CONSUMER LASER PRODUCT RISK GROUP 2, Complies with 21 CFR 1040.10 and 1040.11 except for conformance as a Risk Group 2 LIP as defined in IEC 62471-5:Ed.1.0. For more information see Laser Notice No. 57, dated May 8, 2019.
IEC 60825-1:2014 等級1雷射產品RG2危險等級
IEC 60825-1:2014 1类激光产品RG2危险等级

Above laser cautions are located on the bottom of this apparatus.

- Notice is given to supervise children and to never allow them to stare into the projector beam at any distance from the projector.
- Notice is given to use caution when using the remote control for starting the projector while in front of the projection lens.
- Notice is given to the user to avoid the use of optical aids such as binoculars or telescopes inside the beam.

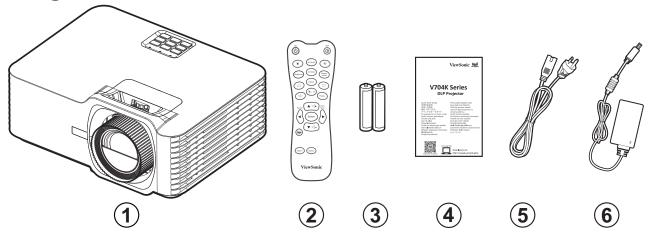
Contents

Safety Precautions	3
Introduction	9
Package Contents	
Product Overview	
Projector	10
Keypad	11
Indicator Lights	11
I/O Ports	
Remote Control	13
Initial Setup	17
Projection Location and Orientation	
Projection Dimensions	
Mounting the Projector	
Using the Security Bar	
Making Connections	20
Connecting to Power	
Connecting to External Devices	
HDMI Connection	
Audio Connection	22
USB Connection	23
RS-232 Connection	24
Using the Projector	25
Starting Up the Projector	
Selecting an Input Source	26
Adjusting the Projected Image	27
Adjusting the Projector's Height and Projection Angle	27
Adjusting the Focus, Keystone, Lens Shift, and Zoom	28
Shutting Down the Projector	29

Menu Operation	30
On-Screen Display (OSD) Menu	
Menu Navigation	31
On-Screen Display (OSD) Menu Tree	
Menu Options	
Display Menu	38
Audio Menu	44
Setup Menu	45
Information Menu	48
Appendix	49
Specifications	
Projector Dimensions	50
Timing Chart	51
HDMI PC Timing	
HDMI Extended Wide Timing	51
3D Support Timing	52
Troubleshooting	53
LED Indicators	55
Maintenance	56
General Precautions	56
Cleaning the Lens	56
Cleaning the Case	56
Storing the Projector	56
Regulatory and Service Information	57
Compliance Information	57
FCC Compliance Statement	57
Industry Canada Statement	57
CE Conformity for European Countries	58
Declaration of RoHS2 Compliance	59
Indian Restriction of Hazardous Substances	60
Product Disposal at End of Product Life	60
Copyright Information	61
Customer Service	62
Limited Warranty	63
Mexico Limited Warranty	66

Introduction

Package Contents

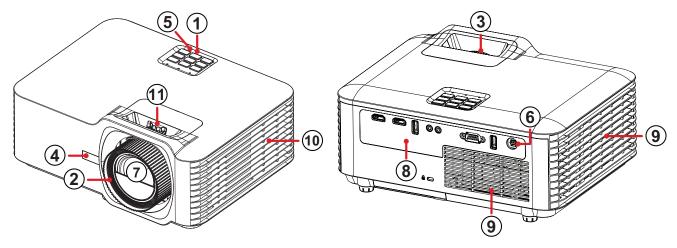


Number	Description
1	Projector
2	Remote Control
3	Batteries
4	Quick Start Guide
5	Power Cord
6	Power Adapter

NOTE: The power cord and remote control included in your package may vary depending on your country. Please contact your local reseller for more information.

Product Overview

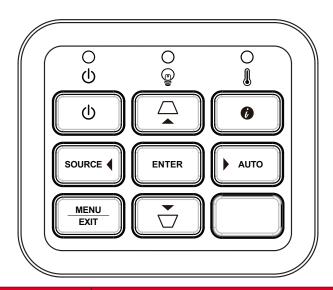
Projector



Number	Description
1	Keypad
2	Focus Ring
3	Zoom Ring
4	Front IR
5	Top IR
6	DC In
7	Lens
8	I/O Ports
9	Vent (inlet)
10	Vent (outlet)
11	Lens Shift

NOTE: Do not block projector intake or exhaust vents.

Keypad

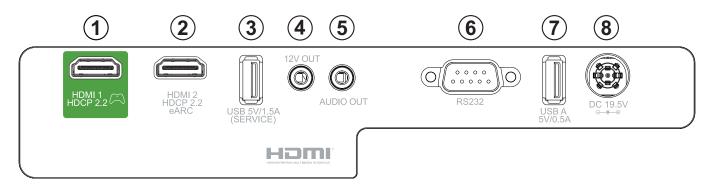


Key		Description			
Ф	Power	Toggles the projector between standby mode and Power On.			
	Keystone	Manually corrects distorted images resulting from an angled projection.			
◆▶▲▼	Navigation	Selects the desired menu items and makes adjustments when the On-Screen Display (OSD) Menu is activated.			
MENU EXIT	Menu/Exit	Opens/exits the On-Screen Display (OSD) Menu.			
SOURCE	Source	Displays the input source selection bar.			
Ø	Information	Displays the INFORMATION menu.			
ENTER	Enter	Enacts the selected On-Screen Display (OSD) Menu item when the OSD Menu is activated.			
AUTO	Auto	Automatically determines the best picture timings for the displayed image.			

Indicator Lights

Indicator Light	Description
Ф	Power indicator light
O	Light source indicator light
	Temperature indicator light

I/O Ports

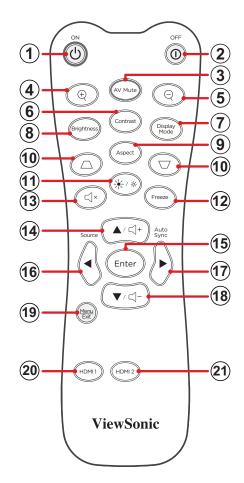


	Port	Description
1	HDMI 1 ¹	HDMI port.
2	HDMI 2 ¹	HDMI port ² .
3	USB (5V/1.5A Out) (Service)	USB Type A port for power and service.
4	12V Trigger	12V DC output terminal (500mA Out).
5	AUDIO OUT	Audio signal output socket.
6	RS-232	RS-232 control port.
7	USB A 5V/0.5A	USB Type A port for power.
8	DC IN	DC IN socket.

^{1 -} Supports HDCP 2.2.

^{2 -} Supports eARC.

Remote Control



	Button		Description	
1	Power ON	ON ON	Turns the projector ON	
2	Power OFF	OFF	Turns the projector OFF	
3	AV Mute	(AV Mute)	Hides the screen picture and volume mute.	
4	Zoom In	(+)	Increases the projected image size.	
5	Zoom Out	Q	Reduces the projected image size.	
6	Contrast	Contrast	Displays the contrast selection bar.	
7	Display Mode	Display Mode	Displays the Color Mode selection bar.	
8	Brightness	Brightness	Displays the brightness selection bar.	
9	Aspect	Aspect	Displays the aspect ratio selection bar.	
10	Keystone		Manually correct distorted images.	

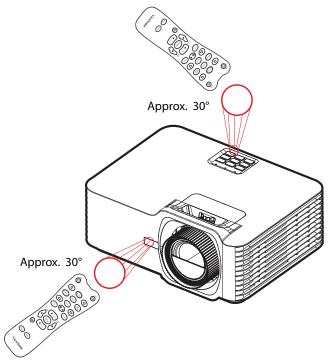
	Button		Description
11	Light Source Mode	*/*	Displays the Light Source Mode selection bar.
12	Freeze	Freeze	Freeze the projected image.
13	Mute		Mute/unmute.
14	▲/Volume Increase	A / < +	Navigate upwards.Increase the volume level.
15	Enter	Enter	Confirms the selection.
16	⋖ /Source	Source	Navigate to the left.Displays the input source selection bar.
17	►/Auto Sync	Auto	 Navigate to the right. Automatically determines the best picture timings for the displayed image.
18	▼/Volume Decrease	▼ / □ -	Navigate downwards.Decrease the volume level.
19	Menu/Exit	Menu Exit	 Turns the On-Screen Display (OSD) Menu On or Off. Go back to a previous OSD Menu. Exit and Save menu settings.
20	HDMI 1	HDMI 1	Select the HDMI 1 input source.
21	HDMI 2	HDMI 2	Select the HDMI 2 input source.

Remote Control - Receiver Range

To ensure proper function of the remote control follow the steps below:

- **1.** The remote control must be held at an angle within 30° perpendicular to the projector's IR remote control sensor(s).
- 2. The distance between the remote control and the sensor(s) should not exceed 8 m (26 ft.)

NOTE: Refer to the illustration for the location of the infrared (IR) remote control sensor(s).

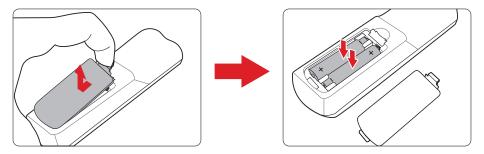


Remote Control - Replacing the Batteries

- **1.** Remove the battery cover from the bottom of the remote control by pressing the finger grip and sliding it across.
- 2. Remove any existing batteries (if necessary) and install two AAA batteries.

NOTE: Observe the battery's polarities as indicated.

3. Replace the battery cover by aligning it with the base and pushing it back into position.



NOTE:

- Avoid leaving the remote control and batteries in excessive heat or a humid environment.
- Replace only with the same or equivalent type recommended by the battery manufacturer.
- If the batteries are drained or if you will not be using the remote control for an extended period of time, remove the batteries to avoid damage to the remote control.
- Dispose of the used batteries according to the manufacturer's instructions and local environment regulations for your region.

Initial Setup

Projection Location and Orientation

Personal preference and room layout will decide the installation location. Consider the following:

- Size and position of your screen.
- Location of a suitable power outlet.
- Location and distance between the projector and other equipment.

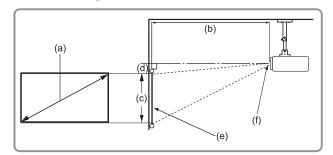
The projector is designed to be installed in one of the following locations:

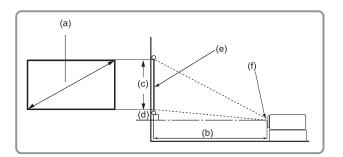
Location	
Desk Front The projector is placed near the floor in front of the screen.	
Ceiling Front The projector is suspended upside-down from the ceiling in front of the screen.	
Desk Rear ¹ The projector is placed near the floor behind the screen.	
Ceiling Rear ¹ The projector is suspended upside-down from the ceiling behind the screen.	

^{1 -} A rear projection screen is required.

Projection Dimensions

• 16:9 Image on a 16:9 Screen





NOTE: (e) = Screen (f) = Center of Lens

(a) So	reen	(b) Projection Distance		(c) Image		(d) Vertical Offset					
Si	ze	Mini	mum Maximum Height		Maximum		Minimum		Maximum		
in.	mm	in.	mm	in.	mm	in.	mm	in.	mm	in.	mm
30	762	36.61	930	58.57	1488	14.71	374	0.51	13	2.74	69
40	1016	48.81	1240	78.09	1984	19.61	498	0.69	17	3.65	93
50	1270	61.01	1550	97.62	2479	24.51	623	0.86	22	4.56	116
60	1524	73.21	1860	117.14	2975	29.42	747	1.03	26	5.47	139
70	1778	85.41	2170	136.66	3471	34.32	872	1.20	31	6.38	162
80	2032	97.62	2479	156.19	3967	39.22	996	1.37	35	7.30	185
90	2286	109.82	2789	175.71	4463	44.12	1121	1.54	39	8.21	208
100	2540	122.02	3099	195.23	4959	49.03	1245	1.72	44	9.12	232
110	2794	134.22	3409	214.76	5455	53.93	1370	1.89	48	10.03	255
120	3048	146.22	3719	234.28	5951	58.83	1494	2.06	52	10.94	278
130	3302	158.63	4029	253.80	6447	63.73	1619	2.23	57	11.85	301
140	3556	170.83	4339	273.33	6942	68.64	1743	2.40	61	12.77	324
150	3810	183.03	4649	292.85	7438	73.54	1868	2.57	65	13.68	347
200	5080	244.04	6199	390.47	9918	98.05	2491	3.43	87	18.24	463
250	6350	305.05	7748	488.08	12397	122.57	3113	4.29	109	22.80	579
300	7620	366.06	9298	585.70	14877	147.08	3736	5.15	131	27.36	695

NOTE:

- These figures are for reference purposes only. Please refer to the actual projector for the precise dimensions.
- It is recommended that if you intend to permanently install the projector to physically test the projection size and distance using the actual projector before you permanently install it.

Mounting the Projector

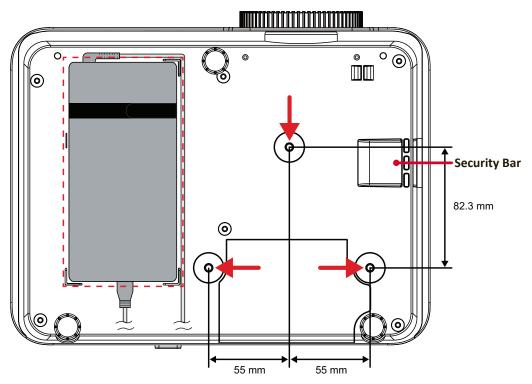
NOTE: If you buy a third party mount, please use the correct screw size. Screw size can vary depending on the thickness of the mounting plate.

- **1.** To ensure the most secure installation, please use a ViewSonic® wall or ceiling mount.
- **2.** Ensure the screws used to attach the mount to the projector meet the following specifications:

Screw type: M4 x 8

Maximum Screw Length: 8 mm

3. Place the power adapter within the designated area and secure it with a cable strap.



CAUTION:

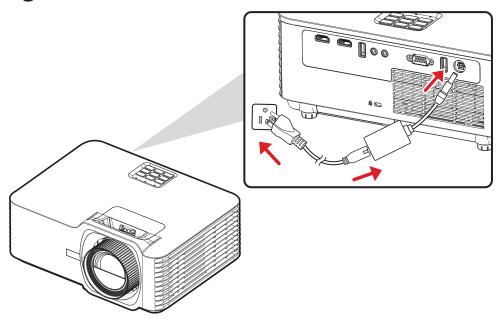
- Avoid installing the projector near a heat source or air conditioner.
- Keep at least a 10 cm (3.9 in.) gap between the ceiling and the bottom of the projector.

Using the Security Bar

To prevent the projector from being stolen, use a security slot locking device to secure the projector to a fixed object. The security slot can also be used as a safety anchor if the projector is mounted to the ceiling.

Making Connections

Connecting to Power



- **1.** Connect the power cord to the power adapter.
- 2. Connect the power adapter to the DC IN jack at the rear of the projector.
- **3.** Plug the power cord into a power outlet.

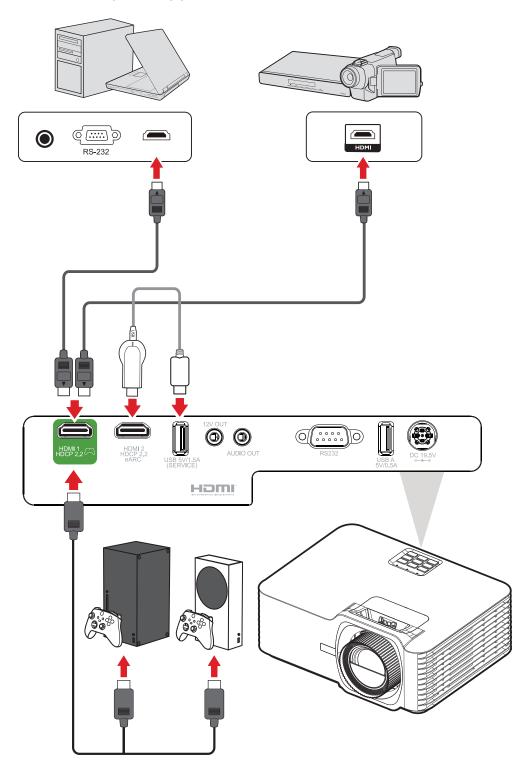
NOTE: When installing the projector, incorporate a readily accessible disconnect device in the fixed wiring, or connect the power plug to an easily accessible outlet near the unit. If a fault should occur during operation of the projector, use the disconnect device to switch off the power supply, or disconnect the power plug.

Connecting to External Devices

HDMI Connection

Connect one end of an HDMI cable to the HDMI port of your video device. Then connect the other end of the cable to the **HDMI 1** or **HDMI 2** port (each support HDMI 2.0/HDCP 2.2) of the projector.

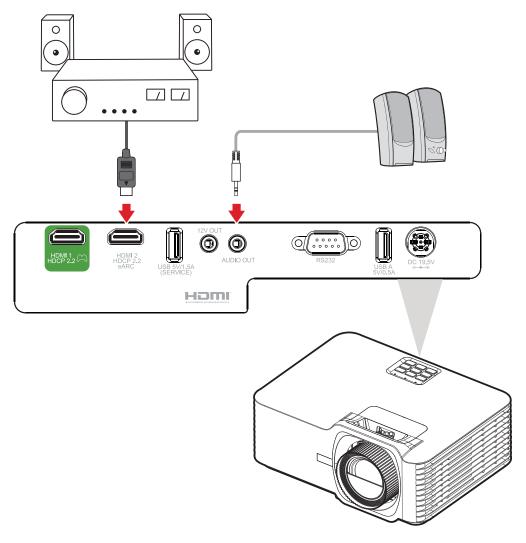
NOTE: The **HDMI 2** port supports eARC.



Audio Connection

You can connect to various external sound delivery devices via the **AUDIO OUT** and **HDMI 2** ports.

NOTE: The **HDMI 2** port supports eARC. It can deliver sound to external devices when connected.

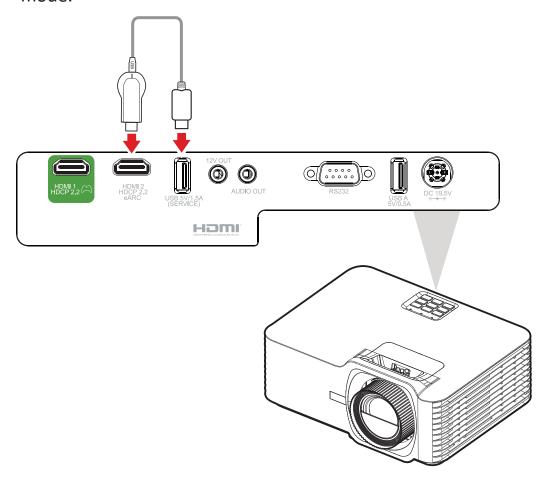


USB Connection

USB Type A Connection

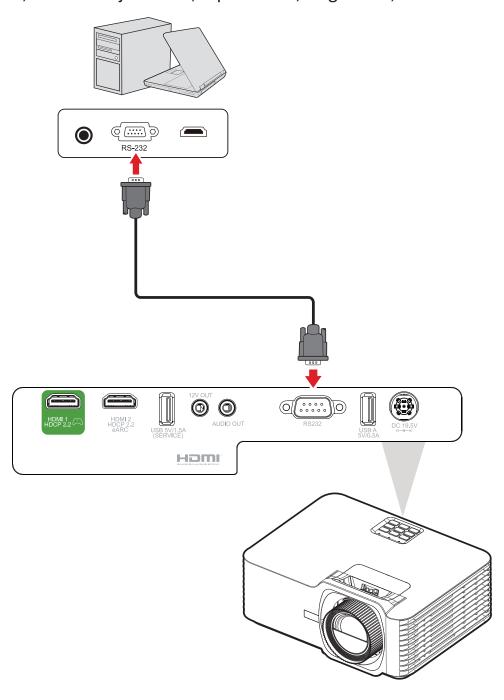
The USB port is for supplying power (e.g., dongles) and service needs.

NOTE: The USB port does not supply power when the projector is in standby mode.



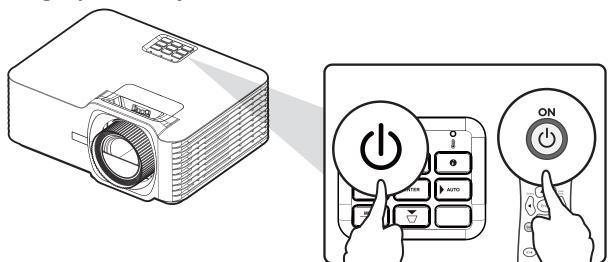
RS-232 Connection

When you use a RS-232 serial port cable to connect the projector to an external computer certain functions can be controlled remotely by a computer, including Power On/Off, Volume adjustment, Input select, Brightness, and more.



Using the Projector

Starting Up the Projector



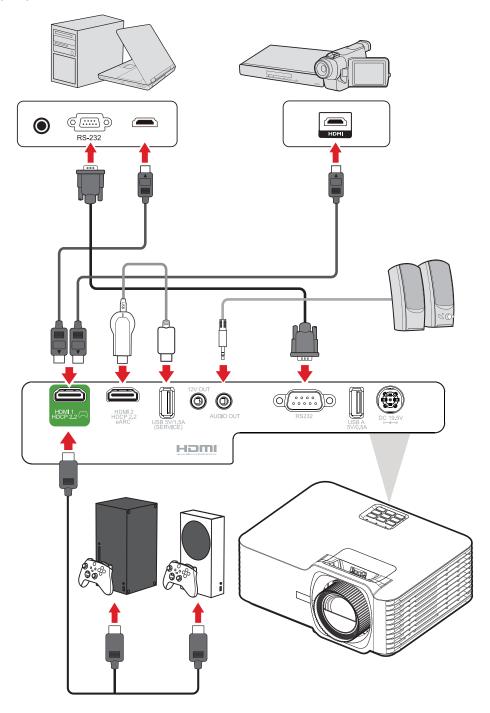
- **1.** Make sure the projector's power cord is properly connected to a power outlet.
- **2.** Press the **Power** button on the projector or remote control to turn on the projector.

NOTE:

- The Power Indicator Light will be flashing blue during startup.
- The first time the projector is turned on, you will be prompted to select the preferred language and projection orientation.

Selecting an Input Source

The projector can be connected to multiple devices at the same time. However, it can only display one full screen at a time.



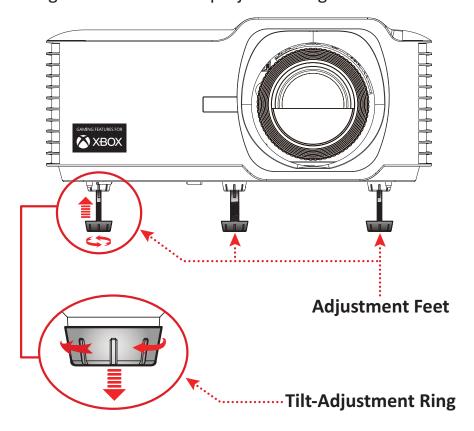
When **Auto Source** is on, the projector will automatically search for input sources. If multiple sources are connected, press the **Source** button on the projector or remote control to select the desired input.

NOTE: Make sure the connected sources are also turned on.

Adjusting the Projected Image

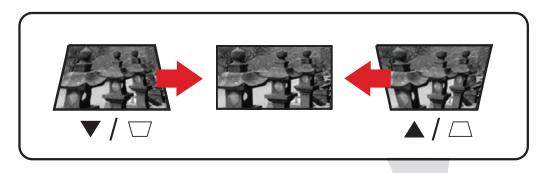
Adjusting the Projector's Height and Projection Angle

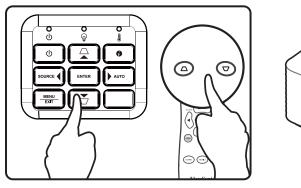
The projector is equipped with three adjustment feet. Adjusting the feet will change the projector's height and the vertical projection angle.

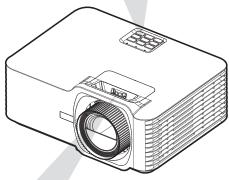


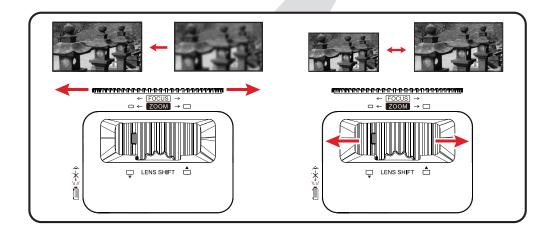
Adjusting the Focus, Keystone, Lens Shift, and Zoom

You can improve and adjust the clarity and position of the image by adjusting the **Focus Ring**, **Keystone Keys**, **Lens Shift** dial or **Zoom Ring**.









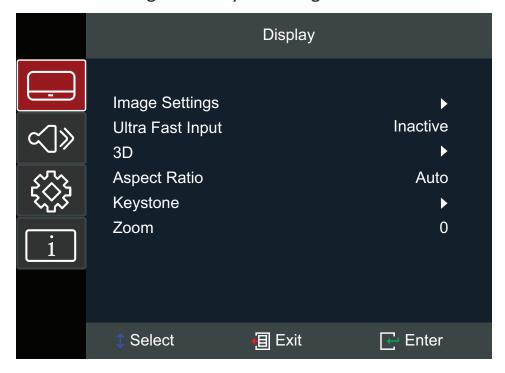
Shutting Down the Projector

- **1.** Press the **Power** button on the projector or remote control and a "power off message" will appear.
- 2. Press the Power button again to confirm and shut down the projector.
- **3.** The Power Indicator Light will turn solid red and enter standby mode.

Menu Operation

On-Screen Display (OSD) Menu

The projector has multilingual on-screen display menus that allow you to make image adjustments and change a variety of settings.



Me	enu	Description
Display	-	Adjust Image, Ultra Fast Input, 3D, Aspect Ratio, Zoom, and Keystone settings.
Audio	\ll	Adjust the volume level, audio mode, or mute.
Setup	₹	Adjust Projection, Power, Security, Language, Input Source, etc. settings.
Information	i	View projector information.

Menu Navigation

The projector has multilingual on-screen display menus that allow for image and settings adjustment.

- **1.** To open the On-Screen Display (OSD) Menu, press the **Menu/Exit** button on the projector or the remote control.
- **2.** When the OSD is displayed, use the **Navigation** buttons ($\blacktriangle/\blacktriangledown$) to select any item in the main menu. While making a selection on a particular page, press the **Enter** button on the projector or the remote control to enter a sub-menu.
- **3.** Use the **Navigation** buttons ($\triangle/\nabla/\blacktriangleleft/\triangleright$) to select the desired item in the submenu and then press **Enter** to view further settings. Adjust the settings by using the **Navigation** buttons ($\triangle/\nabla/\blacktriangleleft/\triangleright$).
- **4.** Select the next item to be adjusted in the sub-menu and adjust as described above.
- **5.** Press **Enter** to confirm, and the screen will return to the main menu.
- **6.** To exit, press the **Menu/Exit** button again. The OSD menu will close and the projector will automatically save the new settings.

On-Screen Display (OSD) Menu Tree

Main Menu	Sub-menu		Menu	Option	
		Color Mode	TV (BT.2020)		
			Brightest		
			HDR		
			HLG		
			Movie		
			Gaming		
			Low Blue Light		
			Rec.709		
			User		
			3D		
		Brightness	(-/+, -50~50)		
		Contrast	(-/+, -50~50)		
		Sharpness	(-/+, 1~15)		
		Color	(-/+, -50~50)		
		Tint	(-/+, -50~50)		
			1.8		
Display	Image Settings	Gamma	2.0		
			2.2		
			2.35		
			2.5		
			Cube		
			sRGB		
		Color Settings	Color Temperature	6500K	
				7500K	
				8500K	
				9300K	
					Red
					Green
			Calan		Blue
			Color Management	Color	Cyan
					Yellow
					Magenta
					White

Main Menu	Sub-menu	Menu Option			
			Color	Hue / R (*)	(-/+, -50~50)
				Saturation / G (*)	(-/+, -50~50)
			Management	Gain / B (*)	(-/+, -50~50)
		Color Settings		Reset	
				Exit	
			Color Space	Auto	
	Image Settings			RGB (0~255)	
			color space	RGB (16~235)	
				YUV	
			Dynamic Black		
		Light Source Mode	Eco		
			Light Source Power	100%~50%	
		Reset			
Display	Ultra Fast	Active			
	Input	Inactive			
	3D	3D Mode	Off		
			On		
		3D Format	Auto		
			SBS		
			Top and Bottom		
			Frame Sequential		
		2D Sync Invort	Off		
		3D Sync Invert	On		
	Aspect Ratio	4:3			
		16:9			
		Native			
		Auto			

Main Menu	Sub-menu		Menu
		H. Keystone	(-/+, -30~30)
		V. Keystone	(-/+, -30~30)
		Four Corners	Top-Left
			Top-Right
Display	Keystone		Bottom-Left
			Bottom-Right
		Warping	
		Reset	
	Zoom	(-/+, -5~25)	
	Volume	(-/+, 0~10)	
Audio	Mute	Off	
	Mute	On	
	HDMI eARC	On	
		Off	

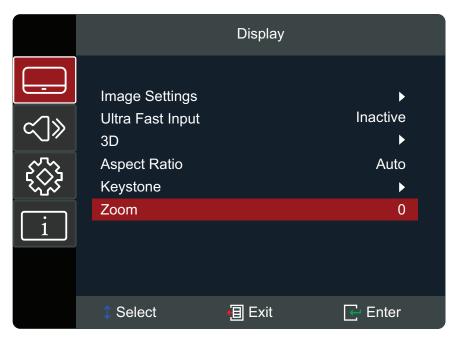
Main Menu	Sub-menu		Menu	Option
	Projection	Desk Front		
		Desk Rear		
		Ceiling Front		
		Ceiling Rear		
		Direct Power On	Off	
			On	
	Power Settings	Signal Power On	Off	
			On	
		Auto Power Off	(-/+, 0~180) minutes	
	Security	Power On Lock	Off	
Catura			On	
Setup		Change Password		
		HDMI Link	Off	
	HDMI CEC		On	
	HDIVII CEC	VPOV Marala	Off	
		XBOX Mode	On	
			Off	
	Test Pattern Tes		Green Grid	
		Test Pattern	Magenta Grid	
			White Grid	
			White	
			Test Card	

Main Menu	Sub-menu		Menu
			English
			Deutsch
			Français
			Italiano
			Español
			Português
			Polski
			Nederlands
			Svenska
			Norsk
			Suomi
		Language	ελληνικά
			繁體中文
			簡体中文
			日本語
	Options		한국어
Setup			Русский
			Čeština
			يبرع
			ไทย
			Türkçe
			Tiếng Việt
			Bahasa Indonesia
		High Altitude	Off
		nigii Aititude	On
		Auto Source	Off
		Auto Source	On
		Koypad Lock	Off
		Keypad Lock	On
		Splash Screen	Default
			Neutral
	Reset	Reset to Default	

Main Menu	Sub-menu		Menu Option	
	Serial Number			
	Source			
	Resolution			
	Refresh Rate			
Information	Light Source Hours			
	Color Mode			
	Light Source Mode			
	Firmware Version	System		
		MCU		

Menu Options

Display Menu



Menu	Description			
		Color Mode There are several predefined color modes that you can choose from to suit your viewing preference.		
	Mode	Description		
	TV (BT.2020)	Designed for normal circumstances in a daylight environment.		
	Brightest	Suitable for bright, well-lit environments.		
	HDR	Enable for HDR supported content and darker blacks, brighter highlights, and vivid color.		
Image Settings	HLG	Enable for HLG supported content and darker blacks, brighter highlights, and vivid color.		
	Movie	Provides the best balance of detail and colors for watching movies.		
	Gaming	Optimizes your projector for maximum contrast and vivid colors allowing you to see shadow detail when playing games.		
	Low Blue Light	Block high-energy blue light for a more comfortable viewing experience.		
	Rec.709	Displays the Rec.709 color gamut.		
	User	User's custom settings.		
	3D	Optimized for 3D content. NOTE: 3D glasses are needed.		

Menu	Description
	Brightness The higher the value, the brighter the image. Lower values will result in a darker image.
	Contrast Use this to set the peak white level after you have previously adjusted the Brightness setting to suit your selected input and viewing environment.
Imaga Sattings	Sharpness A high value results in a sharper picture; a low value softens the picture.
Image Settings	Color Adjust an image from black and white to fully saturated color.
	Tint The higher the value, the more greenish the picture becomes. The lower the value, the more reddish the picture becomes.
	Gamma Reflects the relationship between input source and picture brightness.

Menu		Description		
	Co	lor Settings		
		Setting	Description	
		Color Temperature	Select from 6500K, 7500K, 8500K, and 9300K.	
		Color Management	Only in permanent installations with controlled lighting levels such as: boardrooms, lecture halls, or home theaters should Color Matching be considered.	
			Color Matching provides fine color control adjustment to allow for more accurate color reproduction, should you require it.	
Image Settings			If you have purchased a test disc, which contains various color test patterns and can be used to test the color presentation on monitors, TVs, projectors, etc., you can project any image from the disc on the screen and enter the Color Matching menu to make adjustments.	
		Color Space	Select from Auto, RGB (0~255), RGB (16~235), and YUV color space.	
	Lig	Light Source Mode		
		Mode	Description	
		Dynamic Black	Automatically adjust the picture brightness in order to give optimum contrast performance.	
		Eco	Dim the light output, lowering power consumption.	
		Light Source Power	Select the power percentage (50%~100%) for brightness mode.	
	Sł M	eturn current displa narpness, Color, Tint	y mode settings (Brightness, Contrast, c, Gamma, Color Temperature, Color Space, Light Source Mode) to default	

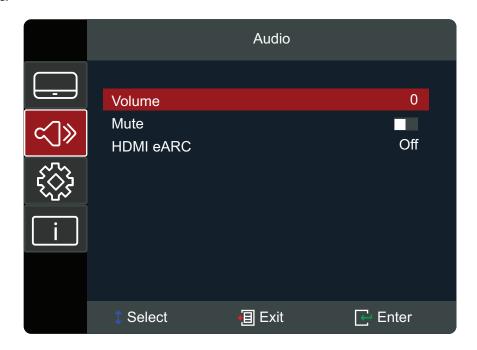
Menu	Description		
		This function is favorable to frame rate reducing. Quick response time in native timing can be achieved. When enabled, the following settings (if applicable) will return to factory preset values and disabled: Warping, Keystone, Four corners., Aspect Ratio, Zoom.	
Ultra Fast Input	NOTE: This function is only available when a 4K@60Hz, 1440P@60/120Hz and 1080P@60/120/240Hz input signal is selected. If you want to adjust Warping, Keystone, Four corners, Aspect Ratio, or Zoom, please disable Ultra Fast input.		
	3D Mode Enable or disable the 3D function. 3D Format Select the 3D content format. NOTE: A Blu-ray 3D source will be detected automatically, and options will not be selectable.		
		Option	Description
3D		Auto	When a 3D identification signal is detected, the 3D format is selected automatically.
		SBS	Display in Side-by-Side format.
		Top and Bottom	Display in Top and Bottom format.
		Frame Sequential	Display in Frame Sequential format.
		Sync Invert able or disable the	3D Sync Invert function.

NOTE: This projector is a 3D ready projector with DLP-Link 3D solution. Please make sure your 3D glasses are for DLP-Link 3D. This projector supports frame sequential (page-flip) 3D via the **HDMI 1/HDMI 2** ports. For the best performance, 1920 x 1080 resolution is recommended. Please note that 4K (3840 x 2160) resolution is not supported in 3D mode.

Menu	Description			
	Select the aspect ratio	Select the aspect ratio of the projected image.		
	Aspect Ratio	Description		
Aspect Ratio	4:3	Scales an image so that it is displayed in the center of the screen with a 4:3 aspect ratio. This is most suitable for 4:3 images like computer monitors, standard definition TV, and 4:3 aspect DVD movies, as it displays them without aspect alteration.		
	16:9	Scales an image so that it is displayed in the center of the screen with a 16:9 aspect ratio. This is most suitable for images which are already in a 16:9 aspect, like high definition TV.		
	Native	Projects the image as its original resolution and resizes it to fit within the display area. For input signals with lower resolutions, the projected image will be displayed in its original size.		
	Auto	Scales an image proportionally to fit the projector's native resolution in its horizontal width. This is suitable for the incoming image which is neither 4:3 nor 16:9 and you want to make the most use of the screen without altering the image's aspect ratio.		
Zoom	Reduce or magnify the projected image.			

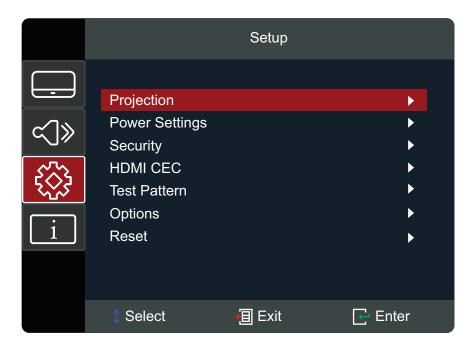
Menu		Description		
	Option	Description		
	H. Keystone	Adjust image distortion horizontally.		
	V. Keystone	Adjust image distortion vertically.		
		Adjust each corner to make a square image when the projection surface is not level.		
Keystone	Four Corners	NOTE: While adjusting the Four Corners, the Aspect Ratio, and Zoom menus will be disabled. To enable them, reset the Keystone settings to default.		
	Warping	Configure the geometric distortion of the projector's images when the images are projected onto screens which have an uneven surface such as a cylinder, a spherical shape, etc.		
	Reset	Return the Keystone settings to default.		

Audio Menu



Menu	Description		
Volume	Adjust the volume level.		
Mute	Temporarily turn off the sound.		
	Option	Description	
HDMI eARC	Off	Play sound via the projector's speakers or Audio Out port.	
	On	Switch to ARC/eARC.	

Setup Menu



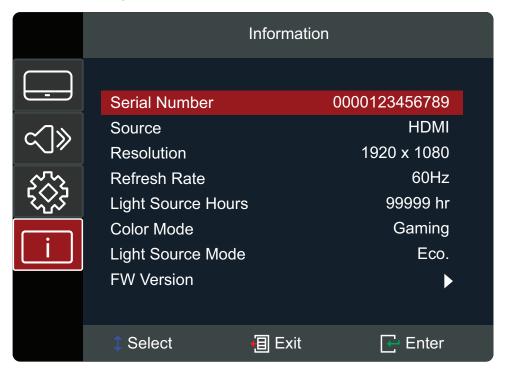
Menu	Description	
Projection	Select the preferred projection location: Desk Front, Desk Rear, Ceiling Front, or Ceiling Rear.	
	<u>Direct Power On</u> Automatically power on the projector when DC power is supplied, without pressing the Power button on the projector or the remote control.	
	Signal Power On Automatically power on the projector when a signal is detected, without pressing the Power button on the projector or on the remote control.	
Power Settings	Auto Power Off A countdown timer will start when there is no signal being sent to the projector. The projector will automatically power off when the countdown has finished (in minutes). NOTE:	
	 When you deactivate the power management function, energy consumption will increase. 	
	A warning message will also appear:	
	COMMISION REGULATION (EU) 2023/826 Disabling this function will increase energy consumption.	

Menu	Description	
Security	Power On Lock Enable or disable a password prompt before using the projector. NOTE: The default password is: 1234 Change Password Set or modify the password. NOTE: Please follow the OSD message to input the current password first, then enter a new password (security code). Confirm the new password by entering the new password again.	
HDMI CEC	HDMI Link When you connect HDMI CEC-compatible devices to the projector with HDMI cables, you can control them on the same power on or power off status using the HDMI CEC control feature in the projector's OSD. This lets one device or multiple devices in a group power on or power off via HDMI CEC in a typical configuration. NOTE: In order for the CEC function to work properly, make sure that the device is correctly connected to the HDMI input of the projector via an HDMI cable, and its CEC function is turned on. If both HDMI 1 and HDMI 2 ports are occupied, the CEC function will not be able to detect the correct source. Depending on the connected device, the CEC function may not work. XBOX Mode Enable/disable XBOX CEC function. NOTE: This option will show up when enabling HDMI	
Took Dollars	Link. Please connect XBOX via the HDMI 1 port. Select the test pattern from green grid, magenta grid, white grid, white, test card or disable this function (off).	
Test Pattern	NOTE: To exit Test Pattern, set Test Pattern to off or press the Auto Sync key.	

Menu	Description		
	Language Select the On-Screen Display (OSD) Menu language. High Altitude When On, the fans will spin faster for better cooling and performance. This is useful for high altitude environments where the air is thin. Auto Source		
	Automatically find an available input source.		
	Option Only search the current input selection. Press the Source button to display the list of sources.		
Options	On Automatically finds an available input source. Press the Source button to automatically detect the next source. NOTE: The scan order is: HDMI		
	Lock all keypad buttons, except for the Power key. NOTE: To release keypad lock, press and hold the Enter key on the projector for five seconds. You can also use the remote control and go to: Setup > Options > Keypad Lock > Off.		
	Splash Screen Set the "startup screen". If changes are made, they will take effect the next time the projector is powered on. NOTE: Neutral is a black screen.		
Reset	Return the settings to default. NOTE: When resetting, the following settings will still remain: Language, Projection, High Altitude, Security Settings, Zoom, Keystone Settings, and Light Source Hours.		

Information Menu

View Serial Number, Source, Resolution, Refresh Rate, Light Source Hours, Color Mode, Light Source Mode, and Firmware Version information.



Appendix

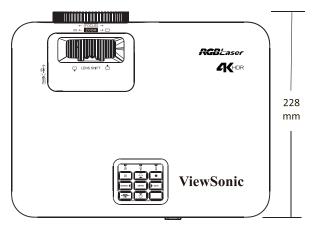
Specifications

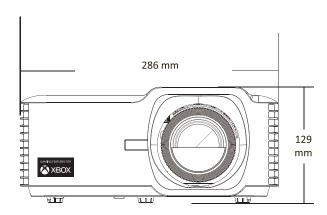
Item	Category	Specif	ications	
	Туре	RGB Laser		
	Display Size	30"~300"		
Projector	Throw Ratio	1.4~2.24 (100"@ 3.10 m)		
	Lens	F=2.5~3.26, f=20.911~32.62 mr	n	
	Display System	1-CHIP DMD		
Input Signal	HDMI (v. 2.0)	f _h : 15~255 kHz, f _v : 23~240 Hz, P	ixel rate: 600 MHz	
Resolution	Native	3840 x 2160		
Power	Input Voltage	DC 100~240V, 50/60 Hz (auto s	witch)	
		0 to 760 m at 0°C to 40°C	0 to 2,500 ft at 32°F to 104°F	
	Altitude	760 to 1,520 m at 0°C to 35°C	2,500 to 5,000 ft at 32°F to 95°F	
Operating		1,520 to 3,048 m at 0°C to 30°C	5,000 to 10,000 ft at 32°F to 86°F	
Operating Conditions	Relative Humidity	10% to 80% (non-condensing)		
	Tomporatura	0°C to 40°C		
	Temperature	32°F to 104°F		
	Altitude	0 to 12,100 m		
	Aititude	0 to 39,698.16 ft		
Storage Conditions	Relative Humidity	5% to 90% (non-condensing)		
	Townsometries	-20°C to 60°C		
	Temperature	-4°F to 140°F		
Dimonsions	Physical	286 x 129 x 228 mm		
Dimensions	(W x H x D)	11.26" x 5.08" x 8.98"		
Weight	Physical	2.70 kg		
vveignt	Filysical	5.95 lbs		
Power	On¹	145W (Typical)		
Consumption	Off	< 0.5W (Standby)		

^{1 -} The test condition follows EEI standards.

Projector Dimensions

286 mm (W) x 129 mm (H) x 228 mm (D)





Timing Chart

HDMI Video Timing

Timing	Resolution	Refresh Rate (Hz)
SDTV(480i)	720 x 480	60
SDTV(480p)	720 x 480	60
SDTV(576i)	720 x 576	50
SDTV(576p)	720 x 576	50
HDTV(720p)	1280 x 720	50/60
HDTV(1080i)	1920 x 1080	50/60
HDTV(1080p)	1920 x 1080	24 / 25 / 30 / 50 / 60 / 120
4K	3840 x 2160	24 / 25 / 30 / 50 / 60

HDMI PC Timing

Timing	Resolution	Refresh Rate (Hz)		
VGA	640 x 480	60 / 67 / 72 / 75		
VGA	720 x 400	70		
SVCA	800 x 600	56 / 60 / 72 / 75		
SVGA	832 x 624	75		
XGA	1024 x 768	60 / 70 / 75		
SXGA	1280 x 1024	60 / 75		
PowerBook G4	1152 x 870	75		

HDMI Extended Wide Timing

Timing	Resolution	Refresh Rate (Hz)
XGA	1152 x 864	75
Quad VGA	1280 x 960	60
MANCA	1280 x 720	120
WXGA	1440 x 900	60
WSXGA+	1680 x 1050	60
WSAGA+	1920 x 1080	60 / 240
WUXGA	1920 x 1200-RB	60
2K 2560 x 1440		120

3D Support Timing

HDMI 3D							
Frame Packing Format							
Timing Resolution Refresh Rate (Hz)							
720p	1280 x 720	50 / 60					
1080p	1920 x 1080	24					
	Side by Side Format						
Timing	Resolution	Refresh Rate (Hz)					
1080i	1920 x 1080	50 / 60					
	Top and Bottom Format						
Timing Resolution Refresh Rate (Hz)							
720p	1280 x 720	50 / 60					
1080p	1080p 1920 x 1080 24						

Troubleshooting

This section describes some common problems that you may experience when using the projector.

Problem or Issue	Possible Solutions			
The projector does not turn on	 Ensure the power cord is properly attached to the projector and to the power outlet. If the cooling process has not completed, please wait until it has finished then try to turn on the projector again. If the above does not work, try another power outlet or another electrical device with the same power outlet. 			
There is no picture	 Ensure the video source cable is connected properly, and that the video source is turned on. If the input source is not selected automatically, select the correct source with the "Source Input" on either the projector or the remote control. 			
The image is blurred	 Adjusting focus with the Focus Ring will help correctly focus the projection lens. Ensure the projector and screen are aligned properly. If necessary, adjust the height of the projector as well as the projection angle and direction. 			
The image is reversed	 Open the OSD Menu and go to: Setup > Projection and adjust the projection option. 			
The image is stretched when projecting a 16:9 DVD	 When you play an anamorphic DVD or 16:9 DVD, the projector will show the best image in 16:9. If you play a 4:3 format DVD title, please change the format as 4:3 in projector OSD Menu. Please setup the display format as 16:9 (wide) aspect ratio on the DVD player. 			

Problem or Issue	Possible Solutions		
The remote control does not work	 Ensure there are no obstacles between the remote control and projector; and that they are within range, 8m (26 ft). The batteries may be out of power, please check and replace if necessary. 		
The projector stops responding to all controls	 Turn off the projector and unplug the power cord. Wait at least 20 seconds then reconnect and try again. 		

LED Indicators

When the warning indicators (see below) light up or flash, the projector will automatically shutdown. Unplug the power cord from the projector, wait for 30 seconds and try again. If the warning indicators light up or flash, please contact your nearest service center for assistance.

Status and Description	Power Ind	icator Light	Temperature Indicator Light	Light Source Indicator Light
200	Red	Blue	Red	Red
Standby State (Power cord input)	Steady Light			
Power On (Warming)		Flashing Light (0.5 sec. off/0.5 sec. light)		
Power On and Lamp Lighting		Steady Light		
Power Off (Cooling)		Flashing Light (0.5 sec. off/0.5 sec. light); back to steady red light when cooling fans turn off		
Error (Lamp failure)	Flashing Light			Steady Light
Error (Fan failure)	Flashing Light		Flashing Light	
Error (Overheating)	Flashing Light		Steady Light	

Maintenance

General Precautions

- Make sure the projector is turned off and the power cable is unplugged from the power outlet.
- Never remove any parts from the projector. Contact ViewSonic® or a reseller when any part of the projector needs replacing.
- Never spray or pour any liquid directly onto the case.
- Handle the projector with care, as a darker-colored projector, if scuffed, may show marks more clearly than a lighter-colored projector.

Cleaning the Lens

- Use a canister of compressed air to remove dust.
- If the lens is still not clean, use lens-cleaning paper or moisten a soft cloth with lens cleaner and gently wipe the surface.

CAUTION: Never rub the lens with abrasive materials.

Cleaning the Case

- Use a soft, lint-free, dry cloth to remove dirt or dust.
- If the case is still not clean, apply a small amount of non-ammonia, non-alcohol based, mild non-abrasive detergent onto a clean, soft, lint-free cloth, then wipe the surface.

CAUTION: Never use wax, alcohol, benzene, thinner, or other chemical detergents.

Storing the Projector

If you intend to store the projector for an extended period of time:

- Ensure the temperature and humidity of the storage area are within the recommend range.
- Retract the adjuster foot completely.
- Remove the batteries from the remote control.
- Pack the projector in its original packaging or equivalent.

Disclaimer

- ViewSonic® does not recommend the use of any ammonia or alcohol-based cleaners on the lens or case. Some chemical cleaners have been reported to damage the lens and/or case of the projector.
- ViewSonic® will not be liable for damage resulting from use of any ammonia or alcohol-based cleaners.

Regulatory and Service Information

Compliance Information

This section addresses all connected requirements and statements regarding regulations. Confirmed corresponding applications shall refer to nameplate labels and relevant markings on the unit.

FCC Compliance Statement

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

Industry Canada Statement

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de classe B est conforme à la norme NMB-003 du Canada.

CAN ICES (B) / NMB (B)

CE Conformity for European Countries



The device complies with the EMC Directive 2014/30/EU and Low Voltage Directive 2014/35/EU. Ecodesign Directive 2009/125/EC.

The following information is only for EU-member states:

The mark shown to the right is in compliance with the Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE). The mark indicates the requirement NOT to dispose of the equipment as unsorted municipal waste, but use the return and collection systems according to local law.



Declaration of RoHS2 Compliance

This product has been designed and manufactured in compliance with Directive 2011/65/EU of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS2 Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0.1%	< 0.1%
Mercury (Hg)	0.1%	< 0.1%
Cadmium (Cd)	0.01%	< 0.01%
Hexavalent Chromium (Cr6+)	0.1%	< 0.1%
Polybrominated biphenyls (PBB)	0.1%	< 0.1%
Polybrominated diphenyl ethers (PBDE)	0.1%	< 0.1%
Bis (2-ethylhexyl) phthalate (DEHP)	0.1%	< 0.1%
Butyl benzyl phthalate (BBP)	0.1%	< 0.1%
Dibutyl phthalate (DBP)	0.1%	< 0.1%
Diisobutyl phthalate (DIBP)	0.1%	< 0.1%

Certain components of products as stated above are exempted under the Annex III of the RoHS2 Directives as noted below. Examples of exempted components are:

- Copper alloy containing up to 4% lead by weight.
- Lead in high melting temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).
- Electrical and electronic components containing lead in a glass or ceramic other than dielectric ceramic in capacitors, e.g. piezoelectronic devices, or in a glass or ceramic matrix compound.
- Lead in dielectric ceramic in capacitors for a rated voltage of 125 V AC or 250 V DC or higher.

Indian Restriction of Hazardous Substances

Restriction on Hazardous Substances statement (India). This product complies with the "India E-waste Rule 2011" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

Product Disposal at End of Product Life

ViewSonic® respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit the ViewSonic® website to learn more.

USA & Canada:

https://www.viewsonic.com/us/go-green-with-viewsonic

Europe:

https://www.viewsonic.com/eu/environmental-social-governance/recycle

Taiwan:

https://recycle.moenv.gov.tw/

For EU users, please contact us for any safety/accident issue experienced with this product:

ViewSonic Europe Limited



Haaksbergweg 75 1101 BR Amsterdam Netherlands



+31 (0) 650608655



EPREL@viewsoniceurope.com



https://www.viewsonic.com/eu/

Copyright Information

Copyright© ViewSonic® Corporation, 2024. All rights reserved.

Macintosh and Power Macintosh are registered trademarks of Apple Inc.

Microsoft, Windows, and the Windows logo are registered trademarks of Microsoft Corporation in the United States and other countries.

ViewSonic® and the three birds logo are registered trademarks of ViewSonic® Corporation.

VESA is a registered trademark of the Video Electronics Standards Association. DPMS, DisplayPort, and DDC are trademarks of VESA.

ENERGY STAR® is a registered trademark of the U.S. Environmental Protection Agency (EPA).

As an ENERGY STAR® partner, ViewSonic® Corporation has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

Disclaimer: ViewSonic® Corporation shall not be liable for technical or editorial errors or omissions contained herein; nor for incidental or consequential damages resulting from furnishing this material, or the performance or use of this product.

In the interest of continuing product improvement, ViewSonic® Corporation reserves the right to change product specifications without notice. Information in this document may change without notice.

No part of this document may be copied, reproduced, or transmitted by any means, for any purpose without prior written permission from ViewSonic® Corporation.

Customer Service

For technical support or product service, see the table below or contact your reseller.

NOTE: You will need the product's serial number.

Country/ Region	Website	Country/ Region	Website	
	Asia Pacific	c & Africa		
Australia	www.viewsonic.com/au/	Bangladesh	www.viewsonic.com/bd/	
中国 (China)	www.viewsonic.com.cn	香港 (繁體中文)	www.viewsonic.com/hk/	
Hong Kong (English)	www.viewsonic.com/hk-en/	India	www.viewsonic.com/in/	
Indonesia	www.viewsonic.com/id/	Israel	www.viewsonic.com/il/	
日本 (Japan)	www.viewsonic.com/jp/	Korea	www.viewsonic.com/kr/	
Malaysia	www.viewsonic.com/my/	Middle East	www.viewsonic.com/me/	
Myanmar	www.viewsonic.com/mm/	Nepal	www.viewsonic.com/np/	
New Zealand	www.viewsonic.com/nz/	Pakistan	www.viewsonic.com/pk/	
Philippines www.viewsonic.com/ph/		Singapore	www.viewsonic.com/sg/	
臺灣 (Taiwan) www.viewsonic.com/tw/		ประเทศไทย	www.viewsonic.com/th/	
Việt Nam www.viewsonic.com/vn/		South Africa & Mauritius	www.viewsonic.com/za/	
	Amer	ricas		
United States	United States www.viewsonic.com/us		www.viewsonic.com/us	
Latin America	www.viewsonic.com/la			
	Euro	ppe		
Europe www.viewsonic.com/eu/		France	www.viewsonic.com/fr/	
Deutschland	Deutschland www.viewsonic.com/de/		www.viewsonic.com/kz/	
Россия	www.viewsonic.com/ru/	España	www.viewsonic.com/es/	
Türkiye	www.viewsonic.com/tr/	Україна www.viewsonic.co		
United Kingdom	www.viewsonic.com/uk/			

Limited Warranty

ViewSonic® Projector

What the warranty covers:

ViewSonic® warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic® will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

Limited Three (3) year General Warranty:

Subject to the more limited one (1) year warranty set out below, North and South America: Three (3) years warranty for all parts excluding the lamp, three (3) years for labor, and one (1) year for the original lamp from the date of the first consumer purchase.

Other regions or countries: Please check with your local dealer or local ViewSonic® office for the warranty information.

Limited One (1) year Heavy Usage Warranty:

Under heavy usage settings, where a projector's use includes more than fourteen (14) hours average daily usage, North and South America: One (1) year warranty for all parts excluding the lamp, one (1) year for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase; Europe: One (1) year warranty for all parts excluding the lamp, one (1) year for labor, and ninety (90) days for the original lamp from the date of the first consumer purchase. Other regions or countries: Please check with your local dealer or local ViewSonic® office for the warranty information. Lamp warranty subject to terms and conditions, verification and approval. Applies to manufacturer's installed lamp only. All accessory lamps purchased separately are warranted for 90 days.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

- **1.** Any product on which the serial number has been defaced, modified, or removed.
- 2. Damage, deterioration, or malfunction resulting from:
 - » Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - » Operation outside of product specifications.
 - » Operation of the product for other than the normal intended use or not under normal conditions.
 - » Repair or attempted repair by anyone not authorized by ViewSonic®.
 - » Any damage of the product due to shipment.
 - » Removal or installation of the product.
 - » Causes external to the product, such as electric power fluctuations or failure.
 - » Use of supplies or parts not meeting Viewsonic's specifications.
 - » Normal wear and tear.
 - » Any other cause which does not relate to a product defect.
- **3.** Removal, installation, and set-up service charges.

How to get service:

- **1.** For information about receiving service under warranty, contact ViewSonic® Customer Support (Please refer to the "Customer Support" page). You will need to provide your product's serial number.
- 2. To obtain warranted service, you will be required to provide: (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
- **3.** Take or ship the product, freight prepaid, in the original container to an authorized ViewSonic® service center or ViewSonic®.
- **4.** For additional information or the name of the nearest ViewSonic® service center, contact ViewSonic®.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic® shall not be liable for:

- **1.** Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
- 2. Any other damages, whether incidental, consequential or otherwise.
- **3.** Any claim against the customer by any other party.

Effect of state law:

This warranty gives you specific legal rights, and you may also have other rights which vary from local authority. Some local governments do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Sales outside the U.S.A. and Canada:

For warranty information and service on ViewSonic® products sold outside of the U.S.A. and Canada, contact ViewSonic® or your local ViewSonic® dealer.

The warranty period for this product in mainland China (Hong Kong, Macao, and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.

For users in Europe and Russia, full details of warranty provided can be found at: http://www.viewsonic.com/eu/ under "Support/Warranty Information".

Mexico Limited Warranty

ViewSonic® Projector

What the warranty covers:

ViewSonic® warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic® will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components & accessories.

How long the warranty is effective:

3 years for all parts excluding the lamp, 3 years for labor, 1 year for the original lamp from the date of the first consumer purchase.

Lamp warranty subject to terms and conditions, verification and approval. Applies to manufacturer's installed lamp only.

All accessory lamps purchased separately are warranted for 90 days.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty excludes and does not cover:

- **1.** Any product on which the serial number has been defaced, modified or removed.
- 2. Damage, deterioration, or malfunction resulting from:
 - » Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, unauthorized attempted repair, or failure to follow instructions supplied with the product.
 - » Any damage of the product due to shipment.
 - » Causes external to the product, such as electrical power fluctuations or failure.
 - » Use of supplies or parts not meeting ViewSonic®'s specifications.
 - » Normal wear and tear.
 - » Any other cause which does not relate to a product defect.
- **3.** Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
- **4.** Removal, installation, insurance, and set-up service charges.

How to get service:

For information about receiving service under warranty, contact ViewSonic® Customer Support (Please refer to the attached "Customer Service" page). You will need to provide your product's serial number, so please record the product information in the space provided below on your purchase for your future use. Please retain your receipt of proof of purchase to support your warranty claim.

١	F	\cap	r	γ	'n	ш	ır	R	P	^	\cap	rd	lς	

Product Name:	Model Number:
Document Number:	Serial Number:
Purchase Date:	Extended Warranty Purchase?(Y/N
If so, what date does warranty expire?	

- 1. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
- **2.** Take or ship the product, in the original container packaging, to an authorized ViewSonic® service center.
- **3.** Round trip transportation costs for in-warranty products will be paid by ViewSonic[®].

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic®'s liability is limited to the cost of repair or replacement of the product. ViewSonic® shall not be liable for:

- **1.** Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
- 2. Any other damages, whether incidental, consequential or otherwise.
- 3. Any claim against the customer by any other party.
- 4. Repair or attempted repair by anyone not authorized by ViewSonic®.

Contact Information for Sales & Authorized Service (Centro Autorizado de Servicio) within Mexico: Name, address, of manufacturer and importers: México, Av. de la Palma #8 Piso 2 Despacho 203, Corporativo Interpalmas, Col. San Fernando Huixquilucan, Estado de México Tel: (55) 3605-1099 http://www.viewsonic.com/la/soporte/index.htm NÚMERO GRATIS DE ASISTENCIA TÉCNICA PARA TODO MÉXICO: 001.866.823.2004 Hermosillo: Villahermosa: Distribuciones y Servicios Computacionales SA de CV. Compumantenimietnos Garantizados, S.A. de C.V. Calle Juarez 284 local 2 AV. GREGORIO MENDEZ #1504 Col. Bugambilias C.P: 83140 COL, FLORIDA C.P. 86040 Tel: 01-66-22-14-9005 Tel: 01 (993) 3 52 00 47 / 3522074 / 3 52 20 09 E-Mail: disc2@hmo.megared.net.mx E-Mail: compumantenimientos@prodigy.net.mx Puebla, Pue. (Matriz): Veracruz, Ver.: RENTA Y DATOS, S.A. DE C.V. Domicilio: CONEXION Y DESARROLLO, S.A DE C.V. Av. 29 SUR 721 COL. LA PAZ Americas # 419 72160 PUEBLA, PUE. ENTRE PINZÓN Y ALVARADO Tel: 01(52).222.891.55.77 CON 10 LINEAS Fracc. Reforma C.P. 91919 E-Mail: datos@puebla.megared.net.mx Tel: 01-22-91-00-31-67 E-Mail: gacosta@qplus.com.mx Chihuahua: Cuernavaca: Soluciones Globales en Computación Compusupport de Cuernavaca SA de CV C. Magisterio # 3321 Col. Magisterial Francisco Leyva # 178 Col. Miguel Hidalgo Chihuahua, Chih. C.P. 62040, Cuernavaca Morelos Tel: 4136954 Tel: 01 777 3180579 / 01 777 3124014 E-Mail: Cefeo@soluglobales.com E-Mail: aquevedo@compusupportcva.com Distrito Federal: Guadalajara, Jal.: QPLUS, S.A. de C.V. SERVICRECE, S.A. de C.V. Av. Coyoacán 931 Av. Niños Héroes # 2281 Col. Del Valle 03100, México, D.F. Col. Arcos Sur, Sector Juárez Tel: 01(52)55-50-00-27-35 44170, Guadalajara, Jalisco E-Mail: gacosta@qplus.com.mx Tel: 01(52)33-36-15-15-43 E-Mail: mmiranda@servicrece.com Guerrero Acapulco: Monterrey: GS Computación (Grupo Sesicomp) **Global Product Services** Progreso #6-A, Colo Centro Mar Caribe # 1987, Esquina con Golfo Pérsico 39300 Acapulco, Guerrero Fracc. Bernardo Reyes, CP 64280 Tel: 744-48-32627 Monterrey N.L. México Tel: 8129-5103 E-Mail: aydeem@gps1.com.mx **MERIDA:** Oaxaca, Oax.: **ELECTROSER** CENTRO DE DISTRIBUCION Y Av Reforma No. 403Gx39 y 41 SERVICIO, S.A. de C.V. Mérida, Yucatán, México CP97000 Murguía # 708 P.A., Col. Centro, 68000, Oaxaca Tel: (52) 999-925-1916 Tel: 01(52)95-15-15-22-22 E-Mail: rrrb@sureste.com Fax: 01(52)95-15-13-67-00 E-Mail. gpotai2001@hotmail.com Tijuana: **FOR USA SUPPORT:** STD ViewSonic® Corporation Av Ferrocarril Sonora #3780 L-C 381 Brea Canyon Road, Walnut, CA. 91789 USA Col 20 de Noviembr Tel: 800-688-6688 Tijuana, Mexico E-Mail: http://www.viewsonic.com

Projector Mexico Warranty Term Template In UG VSC_TEMP_2006

