ViewSonic®

EP46/EP52/EP55 Series
Multimedia Digital Poster

- User Guide

ViewSonic®

Compliance Information

For U.S.A.

This device complies with part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

Warning: You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

For Canada

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada**.**

CE Conformity for European Countries

The device complies with the EMC Directive 2004/108/EC and Low Voltage Directive 2006/95/EC.

Following information is only for EU-member states:

The mark shown to the right is in compliance with the Waste Electrical and Electronic Equipment Directive 2002/96/EC (WEEE).

The mark indicates the requirement NOT to dispose the equipment as unsorted municipal waste, but use the return and collection systems according to local law.

Certifications	EP4602	EP4602T	EP4610	EP4610T	EP4646	EP4646T
FCC	●	●	●	●	●	●
CE	●	●	●	●	●	●
UL	●					
cUL	●					
(mark)	●					
Certifications	EP5202	EP5502	EP5502T	EP5555	EP5555T	
FCC	●	●	●	●	●	
CE	●	●	●	●	●	
UL		●				
cUL		●				
(mark)						

Important Safety Instructions

1. Read these instructions completely before using the equipment.

2. Keep these instructions in a safe place.

3. Heed all warnings.

4. Follow all instructions.

5. Do not use this equipment near water. Warning: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

6. Do not block any ventilation openings. Install the equipment in accordance with the manufacturer's instructions.

7. Do not install near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that produce heat.

8. Do not attempt to circumvent the safety provisions of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade and the third prong are provided for your safety. If the plug does not fit into your outlet, consult an electrician for replacement of the outlet.

9. Protect the power cord from being tread upon or pinched, particularly at the plug, and the point where if emerges from the equipment. Be sure that the power outlet is located near the equipment so that it is easily accessible.

10. Only use attachments/accessories specified by the manufacturer.

11. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the equipment. When a cart is used, use caution when moving the cart/equipment combination to avoid injury from tipping over.

12. Unplug this equipment when it will be unused for long periods of time.

13. Refer all servicing to qualified service personnel. Service is required when the unit has been damaged in any way, such as: if the power-supply cord or plug is damaged, if liquid is spilled onto or objects fall into the unit, if the unit is exposed to rain or moisture, or if the unit does not operate normally or has been dropped.

Declaration of RoHS Compliance

This product has been designed and manufactured in compliance with Directive 2002/95/EC of the European Parliament and the Council on restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS Directive) and is deemed to comply with the maximum concentration values issued by the European Technical Adaptation Committee (TAC) as shown below:

Substance	Proposed Maximum Concentration	Actual Concentration
Lead (Pb)	0,1%	< 0,1%
Mercury (Hg)	0,1%	< 0,1%
Cadmium (Cd)	0,01%	< 0,01%
Hexavalent Chromium (Cr6+)	0,1%	< 0,1%
Polybrominated biphenyls (PBB)	0,1%	< 0,1%
Polybrominated diphenyl ethers (PBDE)	0,1%	< 0,1%

Certain components of products as stated above are exempted under the Annex of the RoHS Directives as noted below:

Examples of exempted components are:

1. Mercury in compact fluorescent lamps not exceeding 5 mg per lamp and in other lamps not specifically mentioned in the Annex of RoHS Directive.

2. Lead in glass of cathode ray tubes, electronic components, fluorescent tubes, and electronic ceramic parts (e.g. piezoelectronic devices).

3. Lead in high temperature type solders (i.e. lead-based alloys containing 85% by weight or more lead).

4. Lead as an allotting element in steel containing up to 0.35% lead by weight, aluminium containing up to 0.4% lead by weight and as a cooper alloy containing up to 4% lead by weight.

Copyright Information

Product Registration

To meet your future needs, and to receive any additional product information as it becomes available, please register your product on the Internet at: www.viewsonic.com.

For Your Records

Product Name:	EP46/EP52/EP55 Series
	ViewSonic Multimedia Digital Poster
Model Number:	VS13586/VS13587/VS13955
Document Number:	EP46/EP52/EP55 Series _UG_ENG Rev. 1d 07-29-11
Serial Number:	_____
Purchase Date:	_____

Product disposal at end of product life

ViewSonic respects the environment and is committed to working and living green. Thank you for being part of Smarter, Greener Computing. Please visit ViewSonic website to learn more.

USA & Canada: http://www.viewsonic.com/company/green/recycle-program/

Europe: http://www.viewsoniceurope.com/uk/kbase/article.php?id=639

Taiwan: http://recycle.epa.gov.tw/recycle/index2.aspx

Contents：

Congratulations on your purchase of ViewSonic ePoster. Please read carefully and follow all instructions in the manual before first use. The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.

> **CAUTION**:
> 1. Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
>
> 2. To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.

Chapter 1 Introduction

1.1 System profile

ViewSonic multimedia ePoster can play all kinds of multi-media files. To facilitate customers' jobs, most of the operations can be well-established via remote control.

To new users:
Before enabling the ePoster, please ensure to plug in the power cable and insert memory card properly. After the ePoster is on, it will play automatically. If there is no program in memory card, it will display the main menu or startup picture.

Attention:
1. Do not change any default setting when unnecessary.
2. Copy all media files under the root directory in memory card, and delete the files that are not used to play.
3. Keep the product far away from water when installing and configuring.
4. Notes for CF card: before inserting CF card turn off the power, aligning the contact pins, do not insert with over strength, otherwise it will bend the pins and may burn off the decoder board or driver board.

1.2 System description

Adopting signal-chip 1080P solution combined with decoder and driver, the system is stable and reliable with long time work. It supports to read, decode and play AV files from flash disk and other memory cards. It also supports AV signal input. This device has the function of multi ad player and monitor.

1.3 Attention about CF, SD, USB usage

1. SD and CF card can't be used at the same time.

2. When there is CF card in the machine, the media files will be imported from flash disk to the CF card automatically if plugged in flash disk.
3. Read the media file in flash disk if there is no CF or SD card.

4. CF card is the best choice if playing video file.
5. The video file code rate should be below 20M bit rate.
6. CF card is recommended for playing HD program.

1.4 Function description

1. Auto copy function: Import the media file from flash disk to memory card automatically.
2. Auto play system: users can set up time to switch input signal from different ports andinternal storage.
3. Timer on/off function.
4. Seamless play: no black screen when program is switched by following below requirements.
   1) All of the media files should be the same format, for example it can support suffix .TS/.MPG video file.
   2) The resolution, codec, code rate, frame rate should be the same for all video files, and the audio coder, sample rate should be the same for all audio files.

Note: If high-definition (HD) playing combines with standard definition (SD) video file, it Should be followed as below:
   1) Use video converter (like Ulead Video Studio) to convert the SD and HD video files to be one HD video program.
   2) Use video converter (like Ulead Video Studio) to convert the resolution, codec and frame rate of SD file to be the same as the HD video file.

Video Function
1. LTI/CTI to improve the color performance
2. 10 Bit ADC conversion and processing
3. Dynamic adaptive smoothing filter
4. Interlace convert to progressive interlace
5. Digital decoding and digital comb filter
6. Supports PAL/SECAM/NTSC video formats

1.5 Internal media player support format

1. File format

Regular play

Video Codec	Container
Mpeg1,2	MPG, MPEG
MPEG2 ,H.264	MPEG2 –TS
	H264-TS
MPEG2	MPEG2 –PS
MPEG4 Xvid 1.00, Xvid 1.01, Xvid 1.02, Xvid 1.03, Xvid 1.10-beta1/2 H.264	AVI, MP4
H.264, MPEG1,2,4	MKV

Seamless play

Video Codec	Container
Mpeg1,2	MPG, MPEG
MPEG2 ,H.264	MPEG2 –TS
	H264-TS
Photo	**Container**
jpeg	.jpg

Supported audio coded format	
Audio	WMA、MP3、M4A(AAC)	

2. Support video files include:

MPEG2，H.264 file. **DO NOT** support DIVX6.x, MSVC/CRAM, MP42, GMC, IV32, RLE, cvid, VC1, RV20, WMV

3. Support audio files include: AC3,MP3,AAC,Cook. **DO NOT** support Sony ATRAC3, DTS, Dolby HD

4. Support storage devices (memory card) in NTFS, FAT32 and FAT16. DO NOT support NTFS compressed file

```
      ┌──────────────┐       ┌──────────────┐
 ┌───▶│ Play         │──────▶│ Play         │───┐
 │    │ All Videos   │       │ All photos   │   │
 │    └──────────────┘       └──────────────┘   │
 │                    loop                      │
 └─────────────────────────────────────────────┘
```
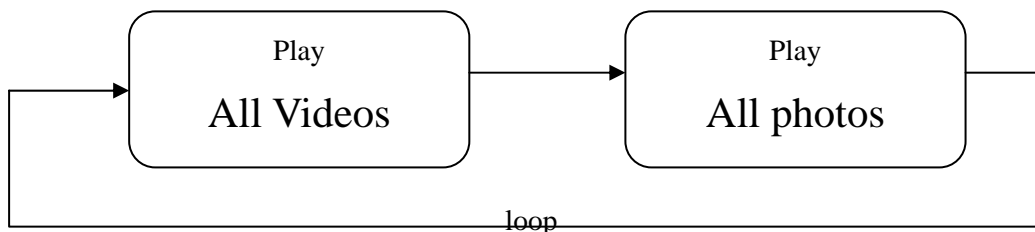
Upload content into internal storage:

- Prepare a empty USB drive
- Copy content to USB drive
- Plug USB drive to USB port on main board
- ePoster will download content form USB drive automatically

Chapter 2 Interface definition

2.1 Product features

Function

CVBS port：Composite signal input

VGA port： VGA signal input **

YPbPr： Component signal input**

HDMI port：HDMI signal input

CF card slot：CF card input

USB port： USB flash disk input

Important Note: DO NOT connect a media source to VGA and YPbPr, and associated audio connections, at the same time. Only make connections to either VGA or YPbPr.
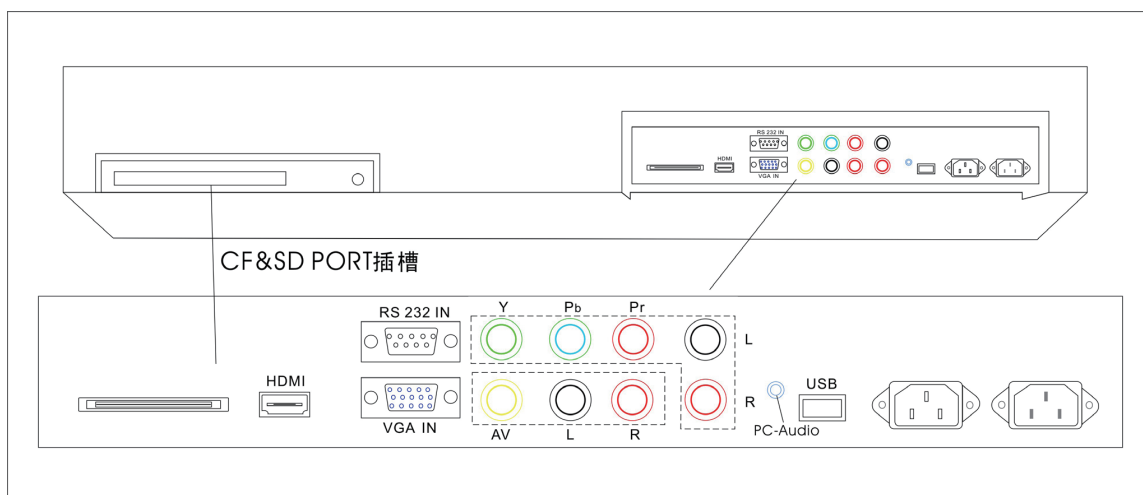
Chapter 3 Remote control and menu setup

3.1 Remote control

Remote instruction

Button	Description
POWER	Power on or off
|◄◄	previous program
►►|	Next program
+ (volume)	Raise volume
- (volume)	Lower volume
PLAY/PAUSE	Play/Pause,Confirm selection
↑	Up,navigation button
→	Left,navigation button
↓	Down,navigation button
←	Right,navigation button
STOP	Stop the selected file
SETUP	Menu setting

3.2 Replace remote control battery

1. Open the battery cover
2. Take out the battery box in the right direction as the following picture shows
3. Remove the used battery
4. Insert the new battery in the right way
5. Put back the cover

3.3 Menu operation

Main Menu includes the following sub-menu: Input Source, System, Display, Clock Setup, ON/OFF Time Setup, Volume Setup.

Press "SETUP" to enter Main Menu, press ↑↓to select the right item, press "play" to confirm selection. Choose EXIT to exit the Main Menu.

Main Menu
Input Source
System
Display
Clock Setup
ON/OFF Time Setup
Volume Setup
EXIT

Input Source: The default input is card reading system, press ↑↓to select the right input, press "play" to confirm selection.

Input Source
Storage
YPbPr
HDMI
AV
VGA
Return Main Menu

System:

System	
Language:	ENGLISH
Clock:	OFF
Clock mode:	--：--
Encrypt:	
Auto play system:	
Seamless play:	OFF
Photo time:	10s
Restore default:	
Return	

> Language：简体中文, ENGLISH

> Show time: On/off, the default mode is off

> Clock mode：--:--,--:--:--

> Encrypt: When activated it can play the encrypted media file in memory card, the unecrypted file cannot be played. This function will be ready in Q4 2010.

> Auto play system: Play Media, Function Mode, Time Mode

> Play media: Play programs stored in CF card automatically

Auto play system			
Auto Play Configuration		Play Media	
	Play	Port	Time Set
	1	Storage	0：00
	Start Time	Port	End Time
Off	0：00	Storage	0：0
Off	0：00	Storage	0：0
Off	0：00	Storage	0：0
Off	0：00	Storage	0：0
Return			

Function Mode: programs can be played repeatedly according to pre-setup time. Press ←→ button to select item and press ↑↓to set up parameter.

Auto play system			
Auto Play Configuration		Function Mode	
	Play	Port	Time Set
	1	Storage	0：00
	Start Time	Port	End Time
Off	0：00	Storage	0：0
Off	0：00	Storage	0：0
Off	0：00	Storage	0：0
Off	0：00	Storage	0：0
Return			

Time mode: It will play according to programmed schedule. There are 4 time sessions to set up.

➤ Seamless play: The video file will play seamlessly if this function is turned on. Factory default mode is off

Note:
1. If this function is enabled, the file format should be the same (including AV resolution, frame rate and other specification), otherwise there will be abnormalities.
2. Image play time: Set interval time from 5s to 60s, change by 5s every time.
3. Restore default: Restore all parameters to factory mode.

Display:

> Set screen Brightness, Contrast, Color, Sharpness, Tint
> Aspect ratio: Full, 4:3, 16:9, Zoom1, Zoom2, Auto.

```
                    DISPLAY
    Brightness _____■_____     50

    Contrast _____■_____       50

    Color    _____■_____       55

    Sharpness _____■_____       50

    Tint     ■_____        0

    Aspect ratio      Full

    PC setting

         Return main menu
```
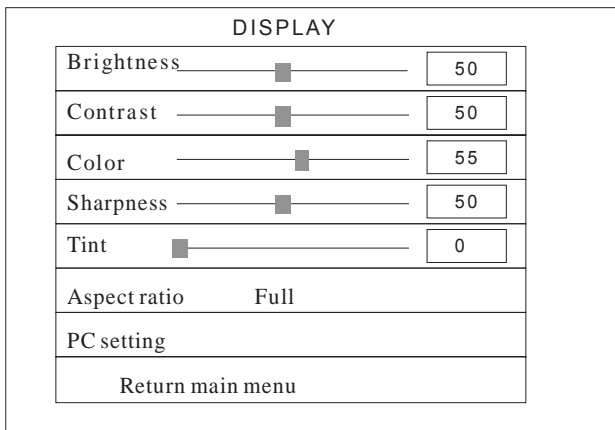
➤ PC Setting: only applicable with VGA port
➤ Auto Adjust: adjust automatically according to the input signal
➤ Horizontal Pos. / Vertical Pos.: adjust the position
➤ Clock: adjust the clock
➤ Phase: adjust the phase

```
                 PC SETTING

    Auto Adjust

    Horizontal Pos. ____■_____       50

    Vertical Pos.   ____■_____       50

    Clock     ■_____         0

    Phase     _____■_____        60

         Return main menu
```
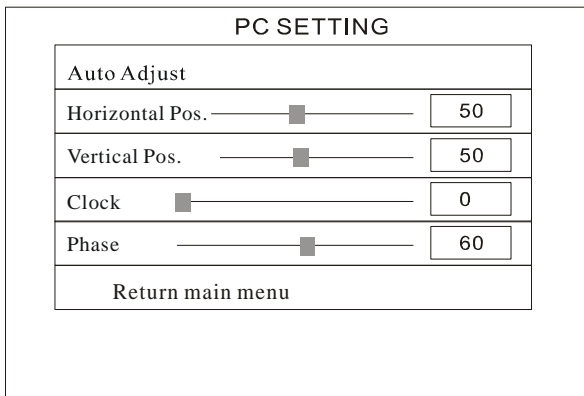
Clock Setup:

Press ←—→ button to select desired items and press ↑↓setup parameter.

```
┌─────────────────────────────────────────────────┐
│                    CLOCK SETUP                    │
├─────────────────────────────────────────────────┤
│  CURRENT TIME                    Jun/14  12:55    │
│                                                   │
│   2010      Year      Jun.    Month     14   Date │
│                                                   │
│   12       Hour       55     Minute               │
│                                                   │
│                                                   │
│   Confirm                                         │
│                                                   │
│   Return main menu                                │
│                                                   │
└─────────────────────────────────────────────────┘
```
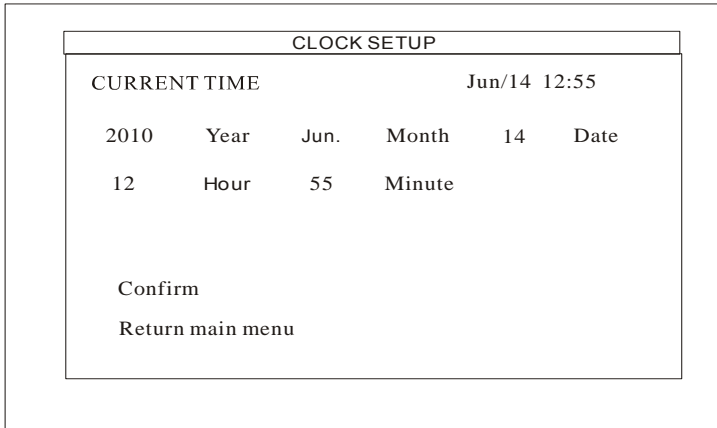
ON/OFF Time Setup:

It can be set to two modes: Uniform Mode, Week Mode

Uniform Mode: Set it for the whole one week, for example, turn it on at 8 am, and turn it off at 10 Pm.

Week Mode: Set it for every day within one week, for example, set it on/off mode from Mon. to Fri., and set it to always off in weekend.

There are three on/off modes: Normally On, Always Off, On/off setup

Normally on: the player keeps turning on once power is connected.

Always off: the player will turn off after two minutes if there is no operation.

On/Off time setup: 3 groups of On/off setup provided in the menu.

On/Off Time Setup			
On/Off Mode	Uniform Mode		
Everyday			
On/Off Mode	Normally on		
	Active	On Time	Off Time
Range1	Off	0：00	0：00
Range 2	Off	0：00	0：00
Range 3	Off	0：00	0：00
Return Main Menu			

Uniform mode:

Factory default is On. Press ←→ button to set up On/Off mode and press play to confirm selection.

Week mode：

Press ←→ button to set up On/Off mode and press Play to confirm selection.
Note: factory default is Normally on.

On/Off Time Setup			
On/Off Mode		Week mode	
Friday			
On/Off Mode		On/off setup	
	Active	On Time	Off Time
Range1	Off	0：00	0：00
Range 2	Off	0：00	0：00
Range 3	Off	0：00	0：00
Return Main Menu			

Volume Setup：

Press VOL+, VOL- to adjust volume or press ←→ button to select.

VOLUME SETUP	
DEFAULT VOLUME	30
Range1	Off
Range 2	Off
Range 3	Off
Confirm	
Return Main Menu	

Press "PLAY" to set up volume of each range, press↑↓to select the right item. Choose Return to exit. See below drawing.

VOLUME SETUP		
DEFAULT VOLUME		
	active	Off
Range1	Start Hour	00
Range 2	Start min	00
Range 3	End Hour	00
	End min	00
	Volume	0
Confirm		
Return Main Menu		

Specifications

EP4602/EP4602T/EP4610/EP4610T/EP4646/EP4646T/EP5202/EP5502/EP5502T/EP5555/EP5555T			
Display and Sound	**EP4602**	46" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W	
	EP4602T	46" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W IR touch screen	
	EP4610	46" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W	
	EP4610T	46" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W IR touch screen	
	EP4646	46" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W	46" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W
	EP4646T	46" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W IR touch screen	46" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W
	EP5202	52" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W	
	EP5502	55" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W	
	EP5502T	55" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W IR touch screen	
	EP5555	55" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W	55" TFT LCD 9:16 aspect ratio 1080 x 1920 native resolution Built-in stereo speakers 5W+5W
	EP5555T	55" TFT LCD 9:16 aspect ratio	55" TFT LCD 9:16 aspect ratio

		1080 x 1920 native resolution Built-in stereo speakers 5W+5W IR touch screen	1080 x 1920 native resolution Built-in stereo speakers 5W+5W
Image format support		JPG	
Audio codec support		WMA、MP3、M4A(AAC)	
Video format		MEPG 1,2,4,H.264	
Video input		HDMI AV USB (to upload content to internal memory) VGA * YPbPr* * DO NOT connect a media source to VGA and YPbPr, and associated audio connections, at the same time. Only make connections to either VGA or YPbPr.	
Network Connectivity and I/O Ports		Ethernet: RJ45 Port (reserve for media player) USB storage host x3 (Type A) (reserve for media player) RS232 Port x1 (Control Power)	
Digital Poster Features		High definition photo and music playback Reserve space for installing any kind of player	
Local storage		Attached 2GB CF card as memory	
Accessories		Documentation CD Quick start guide Remote control & Key Black labels (to cover holes after removing handles) Allen key x 1 (to remove handles)	
Power supply		100~240V AC	
Power consumption	**EP4602**	240W (max)	
	EP4602T	240W (max)	
	EP4610	240W (max)	
	EP4610T	240W (max)	
	EP4646	480W (max)	
	EP4646T	480W (max)	
	EP5202	280W (max)	
	EP5502	300W (max)	
	EP5502T	300W (max)	
	EP5555	600W (max)	
	EP5555T	600W (max)	
Environment		Operating temperature: 0 – 40° C / 32 – 104° F	

		Humidity: 5 – 85% @ 40° C / 32 – 104° F non-condensing
Dimensions (WxHxD) Net/Gross Weight	**EP4602**	705mm x 1700 mm x 450 mm/ 27.75 x 66.93" x 17.72" Net weight: 220.46 lbs / 100 kg , Gross weight: 244.71 lbs / 111kg
	EP4602T	705mm x 1700 mm x 450 mm/ 27.75 x 66.93" x 17.72" Net weight: 224.87 lbs / 102 kg , Gross weight: 249.12 lbs / 113kg
	EP4610	705mm x 1950 mm x 500 mm/ 27.75 x 76.77" x 19.68" Net weight: 238.09 lbs / 108 kg , Gross weight: 277.78 lbs / 126kg
	EP4610T	705mm x 1950 mm x 500 mm/ 27.75 x 76.77" x 19.68" Net weight: 242.5 lbs / 110 kg , Gross weight: 282.19 lbs / 128kg
	EP4646	705mm x 1950 mm x 465 mm/ 27.75 x 76.77" x 18.3" Net weight: 292.33 lbs / 132.6 kg , Gross weight: 330.03 lbs / 149.7kg
	EP4646T	705mm x 1950 mm x 465 mm/ 27.75 x 76.77" x 18.3" Net weight: 296.74 lbs / 134.6 kg , Gross weight: 334.44 lbs / 151.7kg
	EP5202	804mm x 1950mm x 450mm / 31.65" x 76.77" x 17.72" Net weight: 242.51 lbs / 110 kg , Gross weight: 275.58 lbs /125 kg
	EP5502	802mm x 1950mm x 450mm / 31.57" x 76.77" x 17.72" Net weight: 262.5 lbs / 110 kg , Gross weight: 286.6lbs /130 kg
	EP5502T	802mm x 1950mm x 450mm / 31.57" x 76.77" x 17.72" Net weight: 247.57 lbs / 112.3 kg , Gross weight: 291.01lbs /132 kg
	EP5555	830 x 1950mm x 465mm / 32.67" x 76.77" x 18.3" Net weight: 304.23 lbs /138kg , Gross weight: 330.69lbs /150 kg
	EP5555T	830 x 1950mm x 465mm / 32.67" x 76.77" x 18.3" Net weight: 308.64 lbs /140 kg , Gross weight: 335.10lbs /152 kg

Customer Support

For technical support or product service, see the table below or contact your reseller.

NOTE: You will need the product serial number.

Country/Region	Website	T = Telephone F = FAX	Email
Australia/New Zealand	www.viewsonic.com.au	AUS= 1800 880 818 NZ= 0800 008 822	service@au.viewsonic.com
Canada	www.viewsonic.com	T (Toll-Free)= 1-866-463-4775 T (Toll)= 1-424-233-2533 F= 1-909-468-3757	service.ca@viewsonic.com
Europe	www.viewsoniceurope.com	www.viewsoniceurope.com/uk/support/call-desk/	
Hong Kong	www.hk.viewsonic.com	T= 852 3102 2900	service@hk.viewsonic.com
India	www.in.viewsonic.com	T= 1800 266 0101	service@in.viewsonic.com
Ireland (Eire)	www.viewsoniceurope.com/uk/	www.viewsoniceurope.com/uk/support/call-desk/	service_ie@viewsoniceurope.com
Korea	www.kr.viewsonic.com	T= 080 333 2131	service@kr.viewsonic.com
Latin America (Argentina)	www.viewsonic.com/la/	T= 0800-4441185	soporte@viewsonic.com
Latin America (Chile)	www.viewsonic.com/la/	T= 1230-020-7975	soporte@viewsonic.com
Latin America (Columbia)	www.viewsonic.com/la/	T= 01800-9-157235	soporte@viewsonic.com
Latin America (Mexico)	www.viewsonic.com/la/	T= 001-8882328722	soporte@viewsonic.com
Renta y Datos, 29 SUR 721, COL. LA PAZ, 72160 PUEBLA, PUE. Tel: 01.222.891.55.77 CON 10 LINEAS Electroser, Av Reforma No. 403Gx39 y 41, 97000 Mérida, Yucatán. Tel: 01.999.925.19.16 Other places please refer to http://www.viewsonic.com/la/soporte/index.htm#Mexico			
Latin America (Peru)	www.viewsonic.com/la/	T= 0800-54565	soporte@viewsonic.com
Macau	www.hk.viewsonic.com	T= 853 2870 0303	service@hk.viewsonic.com
Middle East	ap.viewsonic.com/me/	Contact your reseller	service@ap.viewsonic.com
Puerto Rico & Virgin Islands	www.viewsonic.com	T= 1-800-688-6688 (English) T= 1-866-379-1304 (Spanish) F= 1-909-468-3757	service.us@viewsonic.com soporte@viewsonic.com
Singapore/Malaysia/Thailand	www.ap.viewsonic.com	T= 65 6461 6044	service@sg.viewsonic.com
South Africa	ap.viewsonic.com/za/	Contact your reseller	service@ap.viewsonic.com
United Kingdom	www.viewsoniceurope.com/uk/	www.viewsoniceurope.com/uk/support/call-desk/	service_gb@viewsoniceurope.com
United States	www.viewsonic.com	T (Toll-Free)= 1-800-688-6688 T (Toll)= 1-424-233-2530 F= 1-909-468-3757	service.us@viewsonic.com

Limited Warranty
VIEWSONIC® Multimedia Digital Poster

What the warranty covers:

ViewSonic warrants its products to be free from defects in material and workmanship, under normal use, during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, ViewSonic will, at its sole option, repair or replace the product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

How long the warranty is effective:

ViewSonic Multimedia Digital Poster are warranted for 1 year for all parts excluding the light source and 1 year for labor from the date of the first customer purchase.

Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

What the warranty does not cover:

1. Any product on which the serial number has been defaced, modified or removed.
2. Damage, deterioration or malfunction resulting from:
    a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
    b. Any damage of the product due to shipment.
    c. Removal or installation of the product.
    d. Causes external to the product, such as electrical power fluctuations or failure.
    e. Use of supplies or parts not meeting ViewSonic's specifications.
    f. Normal wear and tear.
    g. Any other cause which does not relate to a product defect.
3. Any product exhibiting a condition commonly known as "image burn-in" which results when a static image is displayed on the product for an extended period of time.
4. Removal, installation, one way transportation, insurance, and set-up service charges.

How to get service:

1. For information about receiving service under warranty, contact ViewSonic Customer Support (Please refer to Customer Support page). You will need to provide your product's serial number.
2. To obtain warranty service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address, (d) a description of the problem, and (e) the serial number of the product.
3. Take or ship the product freight prepaid in the original container to an authorized ViewSonic service center or ViewSonic.
4. For additional information or the name of the nearest ViewSonic service center, contact ViewSonic.

Limitation of implied warranties:

There are no warranties, express or implied, which extend beyond the description contained herein including the implied warranty of merchantability and fitness for a particular purpose.

Exclusion of damages:

ViewSonic's liability is limited to the cost of repair or replacement of the product. ViewSonic shall not be liable for:

1. Damage to other property caused by any defects in the product, damages based upon inconvenience, loss of use of the product, loss of time, loss of profits, loss of business opportunity, loss of goodwill, interference with business relationships, or other commercial loss, even if advised of the possibility of such damages.
2. Any other damages, whether incidental, consequential or otherwise.
3. Any claim against the customer by any other party.
4. Repair or attempted repair by anyone not authorized by ViewSonic.

Effect of state law:

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Sales outside the U.S.A. and Canada:

For warranty information and service on ViewSonic products sold outside of the U.S.A. and Canada, contact ViewSonic or your local ViewSonic dealer.

The warranty period for this product in mainland China (Hong Kong, Macao and Taiwan Excluded) is subject to the terms and conditions of the Maintenance Guarantee Card.

For users in Europe and Russia, full details of warranty provided can be found in www.viewsoniceurope. com under Support/Warranty Information.

ViewSonic®